



Thank you for registering for your Epic Pass through SkiSync! Please read the important information below regarding your pass purchase:

Payment Options:

- Payment Plan: Allows flexibility of paying off the pass in installments. Pay an initial deposit of \$100. The remaining payments are automatically calculated based on the balance due. Billing cycle starts the day you register and pay the deposit. It repeats every 30 days with the final payment scheduled for the Final Payment Due Date. So we can properly process your pass through the Epic Pass system. Final payments are due on ***November 6, 2020**.
- Pay in Full: If you choose to pay in full at time of registration, we'll process your pass immediately.
- The final date to purchase the Epic Pass is currently unknown but anticipated to be around ***Nov. 14th**

** Date subject to change.*

What to expect after you pay in full for your Epic Pass: After the pass is paid in full, SkiSync will process your pass with the Epic Pass Department a confirmation email with information on how to access or create your profile will be sent out. On your Epic profile, each customer will - (1) upload a photo for your pass, (2) input your shipping address and (3) sign a liability waiver.

Note: While SkiSync processes your Epic Pass information, please, **DO NOT** create a profile on epicpass.com. Once the pass has been processed, you will receive a confirmation email with instructions on how to create your profile.

When can I expect to receive my Epic Pass in the mail? Your pass will not be processed through Epic until it has been paid in full. Epic will start processing and mailing passes this fall - date TBD. Passes will not be issued until the 3 steps above are complete.



Can I pick up my Epic Pass at an Epic Resort? Yes, as soon as your pass is processed, you will have the option to pick up your Epic Pass at any Vail Resort with your confirmation number.

I have a pass credit from 2019-20, can I process that through SkiSync? Yes, we are accepting Renewals, Renewals with Credits and New Pass Purchases. If you are renewing, please provide your Pass ID during registration. You will also need to select the Payment Plan option at check-out. Once the order is received, SkiSync will process the pass and apply the credit to your SkiSync invoice. The auto-withdraw will be recalculated based on the new trip price.

Customer Service: Please contact SkiSync directly with all questions and inquiries regarding your Ikon Pass at (855) SkiSync (754-7962) or at epicpass@skisync.com